BULLETIN FOR FAMILIES - CH Heather

December 18th, 2021

Recent Developments at CH Heather

Three of our employees were diagnosed with COVID-19 and the employees were immediately removed from work. The situation was quickly communicated to the health authorities of the CISSS de Lanaudière and we are managing the situation together.

All the employees will be tested in the next 24 hours like the residents of units 1 and 3. The residents will be in isolation for 14 days.

All residents who have been in contact with the employee are being monitored closely. The families of the residents concerned will be contacted quickly.

We continue to maintain and rigorously adjust the measures in place to ensure the safety of all.

Visits to the center are allowed **4 visitors in 24 hours**, **one at a time** in the resident room. All the caregivers will have to show their vaccination passport with a photo ID to enter. However, the wearing of PPE (mask, visor and blouse) must be strictly observed as well as the physical distance of 2 meters respected.

We will keep you posted if there are any changes.

We thank you for your support, your collaboration and for allowing, by respecting these measures, optimal security for our residents, their families and our employees.