

STAYING INFORMED COVID-19 PANDEMIC



Bulletin for FAMILIES

May 19th, 2020

Message to our caregivers

We are very happy to see you again in our centres. Your contribution is important to ensure the comfort of your loved ones and is complementary to the care and services given by our employees.

The risks associated with your return are circumscribed by a clear and precise process which includes several procedures and which it is important to respect. This entire process is described in the kit that you have attested to having read and understood by signing the consent form.

All these measures are taken to minimize contamination and allow continuity of quality care and services to residents during the pandemic. We closely monitor compliance with these measures.

Please be advised that if you do not follow the rules and guidelines outlined in our package, you may be denied access to the centre.

We thank you for your support and understanding during these difficult times.