

STAYING INFORMED COVID-19 PANDEMIC



Bulletin FOR FAMILIES

May 8th, 2020

Important information about Mothers' Day

Following our bulletin of May 6th, we noted a high traffic of families coming to bring personal items to their loved ones, but without respecting the conditions issued.

We ask you, before coming, to call the receptionist on reception opening hours between 8:30 a.m. to 12 p.m. and 1 p.m. and 4 p.m. Monday to Friday, to ensure you have an appointment to avoid gatherings. One person at a time may enter and come to deposit the objects brought in according to the establishment's procedures.

So, for today, May 8, from 9 a.m. to 3 p.m., we will coordinate the reception of gifts for Mother's Day.

For personal effects, we can coordinate their reception on a regular and gradual basis starting next Monday.

These criteria are important for respecting the rules of social distancing and avoiding gatherings as we saw on May 6th in certain CHSLDs.

Remember that the 48-hour confinement rule applies to all items brought in and that they are all disinfected before being returned to your loved ones.

Also, it's important to understand that our employees are not allowed to go outside to pick up the items you are bringing.

NEW : Flowers and gift wrapping will now be accepted.

However, handmade gifts as well as cakes or home cooked meals are not allowed.

We thank you for your support and understanding.