

# STAYING INFORMED

# COVID-19 PANDEMIC



## SITUATION on June 19<sup>th</sup>, 2020

### CHSLD Heather

In order to keep families well informed of the evolution of the situation in our establishment, here is the situation today:

1 positive case	stable
1 death	stable
3 recovered residents	stable
1 positive employee	stable
3 recovered employees	stable

The situation is still stable at CHSLD Heather, but we remain very vigilant and continue to carry out daily surveillance of residents and rigorously maintain and adjust the measures in place to ensure everyone's safety and avoid possible transmission between infected residents and others.

The CHSLD deconfinement plan has been initiated and you will receive a bulletin to this effect. However, both inside and outside establishments, infection prevention and control measures must be followed to avoid the resumption of transmission.

#### Measures in place

- Admissions from hospitals have recently resumed and all people leaving the premises are tested before their discharge and their arrival with us. According to the results, if the resident is tested negative, he is targeted for a cold zone. However, he is still place in the warm zone for a 14-day mandatory isolation as a precaution. If the resident is positive, he is admitted in the red zone where he will remain until his recovery.
- We are very vigilant and carry out daily surveillance of all residents, employees and visitors while rigorously applying infection prevention measures.
- Personal protective equipment is still rationed, but available in sufficient quantity.
- Our cold and hot zones are always in place according to the same standards. Our employees cannot walk from one area to another. Elevators are dedicated to staff members according to these areas.

- Personal protective equipment is still rationed, but available in sufficient quantity for our staff and caregivers.
- We have given additional training to our staff.
- We have a coordinator on site to direct operations and organize teams.
- We carry out daily management of employees with symptoms. They are placed in quarantine according to recognized guidelines.
- Admissions from hospitals are stopped for an indefinite period.
- We have created cold and hot zones according to ministerial directives and have distributed staff members in these separate zones. These employees cannot walk from one area to another.
- Elevators will be dedicated to staff members according to these areas.
- A security guard control the access 7 days a week.
- We have gone beyond the directives from the start, in particular by having imposed a 14-day mandatory isolation for all new admissions.

### **Family Information Line**

We know that many of you have tried to call the CHSLDs without success. For this reason, we have set up a single number for all CHSLDs to reach us more easily. Contact us from 9 a.m. to 9 p.m., 7 days a week, at **514-820-7303**.

Continue to monitor the messages that will be sent by email, on our website and on our Facebook page.

### **Thank you for your support**

We thank you for your support and understanding. These past few months have been difficult for everyone.