

STAYING INFORMED COVID-19 PANDEMIC



SITUATION on July 2nd, 2020 CHSLD Heather

FAMILY INFORMATION LINE

Given the return of visitors and caregivers, **the family info line stops operating at 4 p.m. today.**

If you have questions, call directly to your establishment. You can reach one of these two people:

Receptionist: 450 834-3070, ext. 1000 or reception.heather@groupeasantearbec.com

Site coordinator: 450 834-3070, ext. 1009 or julie.poirier@groupeasantearbec.com

SITUATION STATUS

In order to keep families well informed of the development of the situation, we are happy to announce that we have no cases in our establishment.

NO POSITIVE CASES WITH RESIDENTS

1 death

4 residents restored

NO POSITIVE CASES AMONG EMPLOYEES

4 employees recovered

However, we remain very vigilant and continue to carry out daily surveillance of residents and employees and to rigorously maintain and adjust the measures in place to ensure everyone's safety and avoid a new outbreak.

CONTINUATION OF THE DECONFINATION PLAN

The deconfinement plan for CHSLDs has been initiated, but infection prevention and control measures must still be followed, both inside and outside the establishments.

Family resumes washing clothes

Families who were washing or wishing to wash a resident's clothing were again allowed.

Objects and food for residents

Families can bring items, cooked meals or meals from a nearby restaurant. All food items and containers will, however, be disinfected at the front desk before entering the units.

Important reminder on the return of visitors

Visits are allowed and open to families, but to prepare for your visit, you must follow a few preparatory steps with regard to infection prevention measures. No person will be able to access an establishment without going through this process. To do this, you must pick up the Caregiver and Visitor Information Kit (in French only) on our website at:

[/https://groupesantearbec.com/trousse-proches-aidants/](https://groupesantearbec.com/trousse-proches-aidants/)

To receive an English version, please call the site coordinator.

We remind **all visitors** that they **must**:

- Take note of the information made available on symptom monitoring, hand hygiene, respiratory etiquette and the use of personal protective equipment (PPE) available in the kit mentioned above.
- Perform hand hygiene when entering and leaving the CHSLD, as well as when entering and leaving the resident's room.
- Correctly wear a procedure mask or face cover upon entering the CHSLD and wear it for the duration of the visit. The procedure mask cannot be used for a subsequent visit. The face cover should be washed in hot water for 20 minutes to thoroughly disinfect it before reuse it.

Concerning **traffic inside the CHSLD** :

- **Circulate only to get to the resident's room or unit and vice versa.**
- Go to the resident's room or unit without getting closer than two meters from other residents.
- Avoid contact within two meters of staff members and other caregivers.
- **You cannot go to the common areas or to the balconies and the rear terrace.**
- Use the resident's bedroom bathroom or the bathroom dedicated to you by the site coordinator.
- **You cannot go to equipment stores or the nursing station.**

Thank you for your support

We thank you for your support and understanding. These past few months have been difficult for everyone.

And continue to monitor the messages that will be sent by email, on our website and on our Facebook page.