

August 31st, 2021

Concerns about staff ratios on CHSLD units

Over the last few weeks, we have been contacted by many family members concerned about reduced staff on our units. Please rest assured: no positions have been cut. In fact, we have cut staff that were hired as surplus staff during the worst months of the COVID-19 pandemic.

The government had authorized us to hire additional staff to handle the many needs during the pandemic, but only on a temporary basis. We were instructed to return to our usual ratios and the deadline for that was July 1, 2021. Certain bonuses offered by the government were even terminated on that date.

Consequently, we have returned to our pre-pandemic ratios, which are the ratios authorized in our contracts with the CISSS. However, there is no question that after 18 months we will need an adjustment period to enable staff to resume their usual routines. It is possible that certain tasks may take longer, that wait times may be longer or that schedules may be disrupted, but this will all resolve in a few weeks.

If you have questions, or are unsatisfied, please contact the site director or the person in charge of clinical care for your centre:

Centre	Title	Name	Telephone number
CHSLD Heather	Site Director	Michaela Coridon	450-834-3070, ext. 1009
	Clinical Care Coordinator	Valérie Turcotte	450-834-3070, ext. 1040
CHSLD des Moulins	Site Director	Donia Fidèle	450-824-1340, ext. 12005
	Clinical Care Coordinator	Myriam Pierre-Louis	450-824-1340, ext. 12066
CHSLD Émile McDuff	Site Director	Michel Tremblay	450-704-4008, ext. 13005
	Clinical Care Coordinator	Martine Fillion	450-704-4008, ext. 13006
CHSLD Louise-Faubert	Site Director	Gary McCone	450-710-1770, ext. 14005
	Clinical Care Coordinator	Anne-Laurence Valcin	450-710-1770, ext. 14030
CHSLD Marguerite-Rocheleau	Site Director	Michel Joncas	450-878-2880, ext. 15092
	Clinical Care Coordinator	Yannick Tatío Fokou	450-878-2880, ext. 15097
CHSLD Michèle-Bohec	Site Director	Mohamed Limam	450-970-3330, ext. 16005
	Clinical Care Coordinator	Samuel Dépé	450-970-3330, ext. 16036

In the event that the first contact does not answer your concerns, we encourage you to contact the Regional Operations Director, Mrs. Vanessa Arthur, at 450-704-4008, extension 13009 or the Director of Nursing and Multidisciplinary Services, Mr. Michael Lazare-Fongang at 450 878-2880, extension 10706.

Management and staff are committed to your loved ones' wellbeing. Thank you for your understanding and your support.